

# The Complex Sale Inc. GPS Suite for Siebel On-Premise Implementation Audit

Version 1.1

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## Complex Sale /Siebel Integration - Audit Checklist

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The purpose of this document is to set out the technical requirements of integrating Siebel On-Premise with technologies designed by White Springs to display GPS components supporting The Complex Sales methodologies.

The document should be read by **application architects, network administrators and Siebel project managers** to ensure that all parties are aware of the likely work to be carried out and can use the information as part of their overall planning.

Part One of the document provides a description of the integration. Each point will require validation against the environment into which the deployment will take place.

Part Two requests details specific to the deployment environment.

## Part One - Description of the Integration

### Integration Overview

The Complex Sale GPS component(s) will be launched from a button on the appropriate Siebel applet.

The software to run the GPS component will reside either on the client machine or on a network server.

The GPS component will be populated with data from Siebel and data specific to the GPS component.

Where this data is Siebel data, values will be retrieved from and saved to the Siebel database.

Where this data is GPS specific, all values will be maintained on the Siebel database in a designated custom column.

### Deployment Overview

- Deployment will involve modifications to the Siebel repository and therefore will require the release of a new srf.
- A database schema change will be made to store the GPS component specific data.
- Client machines must be able to run a Macromedia Flash application used by the GPS component.
- Dependent on the deployment option detailed below, it will either be necessary to install an executable file on each client machine or use EAI on the Siebel server to provide the communication between the GPS component and the Siebel database.

### Deployment Options

For either of the options below, Siebel can run as a Thin Client or a Dedicated Client.

#### Option 1

- The GPS component resides on the client machines and run locally.
- Siebel runs either as a thin client or as a dedicated client.
- An executable file is installed on each client machine to handle the communication between Siebel and the GPS component.
- Client machines run on a Windows platform.

#### Option 2

- The GPS component runs from a server on the intranet and is posted to the client machine.
- Siebel runs either as a thin client or as a dedicated client.
- Communication between Siebel and the GPS component is handled by the EAI Object Manager running on the Siebel server.

## Part Two - Environment Specifications

Please complete the form below and fax back on 011-44-1869-810595

Company Name: \_\_\_\_\_

Audit Completed By: \_\_\_\_\_

Siebel	Your Siebel Implementation
Exact version inc patch	
Number of thin client users	
Number of dedicated client users	
Number of remote users	
Number of Siebel servers in the Enterprise	
Description of the Siebel environments eg Dev, Test, Live	
Is development carried out in-house or is it outsourced?	
<b>General</b>	
What is the standard desktop o/s?	
What is the Siebel server o/s?	